



CUSTOMER SERVICE

Our customer service department is open Monday through Friday, from 8:00 am until 5:00 pm. A voice mail service is available after business hours. **You may also visit our website at www.CWSofGA.com or email us at Info@CWSofGA.com.**

(678) 240-9136

Call today to ask about our HOA incentive programs.

BILLING

• **Garbage, Recycling, Yard Waste** •

BILLS ARE DUE UPON RECEIPT. You will be billed quarterly (at the beginning of the current service quarter.) Unlike other utility companies, we do not require a deposit, therefore, we bill in advance & bills are due upon receipt. If payment is not received, your service is subject to interruption and trash will not be collected until your account is paid.

ON-LINE BILL PAY

Our new **On-Line Bill Pay** service is now available at trashbilling.com. Advantages of our service include:

- You can pay your bill with Visa, Mastercard, Discover, American Express, or through your checking or savings account.
- A simple interface makes it easy to receive, review and pay your bill online.
- No more paper bills!

Help preserve the environment!



Printed on recycled content paper.

CWS
COMMUNITY WASTE SERVICES

Community Waste Services
5670 Shirlee Industrial Way
Alpharetta, GA 30004
(678) 240-9136
info@cwsoga.com
www.cwsoga.com



*Your Reliable Source
for
Residential Recycling
&
Waste Collection Services*

(678) 240-9136

Visit our website at

www.CWSofGA.com

Quality Service

Dependability



(678) 240-9136

Courtesy

Integrity



is a family owned and operated recycling and waste collection company serving the Metro Atlanta Area. The family has been involved in the waste industry in the Atlanta Metro area since the late 1970's and is proud to have two generations of family working together to provide excellent service and ensure customer satisfaction.

Our goal is to provide all of our customers with exceptional service, competitive pricing and a comprehensive service agenda. CWS is a totally integrated company offering a full range of services including residential waste and recycling collection.

HOUSEHOLD TRASH

Trash service is provided once a week at the curb. A **96-gallon roll cart** is provided for your convenience. We will also pickup additional trash cans or bags of trash placed next to our roll cart at the curb.

ALL ITEMS MUST BE AT THE CURBSIDE BY 6:00 AM ON YOUR SCHEDULED PICKUP DAY OR PLACED OUT THE NIGHT BEFORE.

Collection routes are run Monday through Friday, from 6:00 AM until 7:00 PM.

**WE CANNOT COLLECT THE FOLLOWING ITEMS:
Tires, Paint Cans, Batteries, Hazardous Waste**

RECYCLING



is a leader in the industry for single stream recycling service. Our commitment to preserving the environment is a top priority. CWS currently provides collection of recycling to all our residential subscribers. A **container for recycling** will be provided to each customer and will be collected once a week on your regular service day by a separate truck.

We collect the following items in the container:

- **GLASS BOTTLES and JARS:** Remove lids.
- **NEWSPAPER:** Do not tie or bundle newspaper when placing in the bin.
- **PLASTIC:** Acceptable at this time are #1 thru #7 which includes soda and water bottles, milk jugs, etc. You may identify plastic types by looking at the bottom of the containers.
- **CANS:** Aluminum (beverage), steel/tin are acceptable.
- **CHIPBOARD:** Cereal and cookie boxes, beverage containers (remove plastic liners)
- **CARDBOARD:** Please remove any packing paper and place in a clear plastic bag. Flatten the boxes before bringing them to the curb.
- **MAGAZINES, PHONEBOOKS, CATALOGS, JUNK MAIL:** please do not tie or bundle.

**WE CANNOT ACCEPT THE FOLLOWING ITEMS:
Styrofoam, packing peanuts, hangers, etc.**

For additional information about the benefits of recycling, please visit the following websites or call:

- Keep Forsyth Beautiful – 770-205-4573
- Olde Atlanta Recycling – 770-205-6912
- Roswell Recycling Center – 770-442-8822
- georgiarecycles.org – Georgia Recycling Coalition
- nrc-recycle.org – National Recycling Coalition
- epa.gov – Environmental Protection Agency
- kab.org – Keep America Beautiful
- compostingcouncil.org – U.S. Composting Council
- Earth911.org – Recycling Information Clearinghouse
- eeingeorgia.org – Georgia environmental education
- prattindustries.com – Pratt Industries

YARD TRIMMINGS



provides yard waste pickup on a weekly basis. Yard Waste is picked up on your regular service day.

We will collect up to 8 brown paper lawn bags or small bundles of limbs not to exceed 4 ft. in length. Collection of additional material can be arranged by calling our office.

**WE CANNOT ACCEPT THE FOLLOWING ITEMS:
Logs, Tree Trunks, Whole Trees, Dirt, Rocks, Brick or Concrete, Plastic Flower Pots, Trash or Garbage
(See Bulk Waste Pickup section for these items)**

HOLIDAY SCHEDULE

We observe the following holidays:

- New Year's Day
- Independence Day
- Thanksgiving Day
- Christmas Day

You will be notified of any schedule changes due to holidays in your quarterly billing statement. See our website at CWSofGA.com

BULK WASTE PICKUP

Pickup can be provided for bulk waste. Please call our office to schedule this service. A charge for bulk waste may apply.

LET US KNOW

Our business depends on your satisfaction, and we are committed to providing you excellent service. Please call us if you have any questions, comments, or concerns, or need to schedule an extra pickup. Our staff will be happy to be of assistance.

(678) 240-9136